

Date: June 6, 2025

Via Email only: DyeE@saccounty.net

Ethan Dye, Director
Sacramento County Dept. of Human Assistance
1825 Bell Street, Suite 200
Sacramento, CA 95831

Dear Director Ethan Dye:

Thank you and the Sacramento County Department of Social Services staff for your cooperation and assistance the 2024/2025 Facility Physical Accessibility review (Review) audit cycle. Please find the individual Site Accessibility Evaluation Report(s) (Report) for each facility, and a consolidated Final Summary Report (Summary) attached to this correspondence for the following:

- Fulton, 2700 Fulton Avenue, Sacramento
- Research, 3960 Research Drive, Sacramento
- North Highlands, 5747 Watt Avenue, North Highlands

Each Review was conducted to determine conformance with current federal and state accessibility standards, including the Americans with Disabilities Act Standards for Accessible Design (ADAS) (28 CFR Part 35) and Title 24 - California Building Code (CBC). The Report summarizes the onsite Review results, including identified findings (compliance issues/barriers), photo documentation, compliance figures, federal and state code references (e.g., ADAS Standards, 28 CFR Part 35, and Title 24 - California Building Code, CBC), as-built site conditions, and mitigation recommendations. Note that these recommendations may not cover all possible solutions. For implementation, consult a qualified design professional, architect, engineer, or contractor.

Compliance issues (findings/barriers) identified in the Summary require the development of a Facility Corrective Action Plan (FCAP) within 60 days of the date of this letter. Please address each deficiency, including proposed actions and timelines for completion of all corrective actions and recommendations listed in the Summary.

- 1) Please review the Reports and Summary before moving on to your FCAP development. The Summary was developed to help ensure it complies with the Web Content Accessibility Guidelines (WCAG). See California Government Code 7405. The Summary will be published on the California Department of Social Services Civil Rights Section (CRS) website.
- 2) Please use the attached FCAP Data Spreadsheet (Spreadsheet) and the accompanying instructions for developing your FCAP. This spreadsheet was created to facilitate a streamlined FCAP and FCAP monitoring process.
- 3) Please submit your Spreadsheet electronically with any required accompanying materials to BlueDAG's coordinator's email josh@bluedag.com
- 4) After your county's FCAP has been reviewed, the assigned BlueDAG coordinator will provide your CRC with any additional instructions or recommendations. The Spreadsheet will allow your CRC and our coordinator to exchange information about approvals of, or updates on, individual proposed actions in your FCAP and about the ongoing implementation progress. We do not publish FCAPs or implementation updates, however once approved, FCAPs can be provided by request to CRB@dss.ca.gov.

- 5) We realize that many counties begin to correct findings immediately, even while developing their FCAP. Please begin corrective actions as soon as possible, as there is no need to wait for the FCAP's approval.

If you need technical assistance developing a FCAP, please contact BlueDAG coordinator Joshua Hovinga at 916-473-9444 x1003 or by email at josh@bluedag.com.

Sincerely,

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Attachments:

1. Site Accessibility Evaluation Report
 - Fulton, 2700 Fulton Avenue, Sacramento
 - Research, 3960 Research Drive, Sacramento
 - North Highlands, 5747 Watt Avenue, North Highlands
2. Final Summary Report
3. FCAP Data Spreadsheet
4. FCAP Instructions

Final Summary Report

Prepared for Sacramento County
Audit Cycle 2024/2025

Fulton Site

2700 Fulton Avenue, Sacramento CA 95821
Inspection Date: 04/03/2025

Research Site

3960 Research Drive, Sacramento, CA 95838
Inspection Date: 04/03/2025

North Highlands Site

5747 Watt Avenue, North Highlands, CA 95660
Inspection Date: 04/03/2025

Prepared By



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Fulton Site - 2700 Fulton Avenue, Sacramento, CA 95821

Below is a summary of findings found during our inspection on April 3, 2025 for the Fulton Site - 2700 Fulton Avenue, Sacramento, CA 95821

Finding 1: Located in Path of Travel From the Public Way

Recommend an informational/directional "No Access" or "No Public Side Walk Access" sign at the top of the ramp/drive through aisle to inform persons with disabilities that the site contains no access. This will help prevent someone from inadvertently traveling to the bottom of the ramp with nowhere to go. Signs that identify, direct to or give information about accessible elements and features of a building or site, shall have a non-glare finish, contrast with their background, be selected from fonts where the width of the uppercase letter "O" is 60 percent minimum and 110 percent maximum of the height of the uppercase letter "I" Stroke thickness of the uppercase letter "I" shall be 10 percent minimum and 20 percent maximum of the height of the character and be sized according to the viewing distance.

Citation: 2010 ADAS Section: 216.6 2022 CBC 11B Section: 11B-216.6

As Built: Directional signage not provided

Recommendation: Install directional signage.

Finding 2: Located in Path of Travel From the Public Way

The element projects more than 4 inches into the circulation path. Objects that have leading edges between 27 inches and 80 inches from the floor must not project more than 4 inches into the circulation path. Protruding objects that extend to the floor or within 27 inches of the floor are cane detectable and are therefore not hazardous. Where it is necessary or desirable to have objects protrude from the wall, a manner of cane detection must be provided.

Citation: 2010 ADAS Section: 307.2 2022 CBC 11B Section: 11B-307.2

As Built: 20 inches at 68 inches high

Recommendation: Trim/maintenance/remove element/s below 80".

Finding 3: Located in Path of Travel From the Public Way

The walkway contains abrupt vertical edges and/or variations over a 1/2 inch. 1/4 inch is the maximum vertical rise. Changes in level between 1/4 inch and 1/2 inch must be beveled at 1:2 or less. Changes in level greater than 1/2 inch must be by way of a ramp.

Citation: 2010 ADAS Section: 303.3, 303.2 2022 CBC 11B Section: 11B-303.2, 11B-303.3

As Built: 3/4 inch to 2 inches (2 locations)

Recommendation: Repair/replace abrupt edge/s.

Finding 4: Located in Path of Travel From the Public Way

The accessible path of travel between the building and the public way on the site has cross slopes greater than 2%. Surface cross slopes shall not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2.5% to 3.6% (6 panels)

Recommendation: Repair/replace accessible route cross-slopes.

Finding 5: Located in Path of Travel From the Public Way

The accessible path of travel between the building and the public way on the site has cross slopes greater than 2%. Surface cross slopes shall not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 3% to 3.6% (3 panels)

Recommendation: Repair/replace accessible route cross-slopes.

Finding 6: Located in Path of Travel From the Public Way

The top of the ramp does not have a level landing that is a minimum of 48 inches in length. A level landing 48 inches long minimum shall be provided at the upper end of each ramp. The landing clear width shall be at least as wide as the curb ramp, excluding flared sides. The slope of the landing in all directions shall be 1:48 maximum.

Citation: 2022 CBC 11B Section: 11B-406.5.3

As Built: No top landing provided.

Recommendation: Install/repair curb ramp top landing.

Finding 7: Located in Path of Travel From the Public Way

The curb ramp on the accessible route has cross slopes greater than 2%. Surface cross slopes shall not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 405.3, 406.1 2022 CBC 11B Section: 11B-406.5.7

As Built: 3.0% to 3.5%

Recommendation: Repair/replace curb ramp.

Finding 8: Located in Path of Travel From the Public Way

The detectable warning is missing at the curb ramp. Detectable warnings at curb ramps shall extend 36 inches in the direction of travel. Detectable warnings shall extend the full width of the ramp run less 2 inches maximum on each side, excluding any flared sides. Detectable warnings shall be located so the edge nearest the curb is 6 inches minimum and 8 inches maximum from the line at the face of the curb marking the transition between the curb and the gutter, street or highway.

Citation: 2022 CBC 11B Section: 11B-247.1.2.2, 11B-705.1.2.2.1, 11B-705.1.2.2

As Built: No detectable warning surface

Recommendation: Install detectable warnings.

Finding 9: Located in Path of Travel From the Public Way

The building entrance is not located on an accessible route. When a building, or portion of a building, is required to be accessible, an accessible route of travel shall be provided to all portions of the building, to accessible building entrances and between the building and the public way. Where more than one route is provided, all routes must be accessible. At least one accessible route within the boundary of the site must be provided from public transportation stops, accessible parking and accessible passenger loading zones and public streets or sidewalks to the accessible building entrance they serve. The accessible route shall, to the maximum extent feasible, coincide with the route for the general public. At least one accessible route shall connect accessible buildings, facilities, elements and spaces that are on the same site. At least one accessible route shall connect accessible building or facility entrances with all accessible spaces and elements.

Citation: 2022 CBC 11B Section: 11B-206.2.1

As Built: No accessible route from curb ramp to entrance

Recommendation: Install/repair accessible route.

Finding 10: Located in Path of Travel From the Public Way

The walkway contains abrupt vertical edges and/or variations over a 1/2 inch. 1/4 inch is the maximum vertical rise. Changes in level between 1/4 inch and 1/2 inch must be beveled at 1:2 or less. Changes in level greater than 1/2 inch must be by way of a ramp.

Citation: 2010 ADAS Section: 303.3, 303.2 2022 CBC 11B Section: 11B-303.2, 11B-303.3

As Built: 3/4 inch to 1 inch

Recommendation: Repair/replace abrupt edge/s.

Finding 11: Located in Path of Travel From the Public Way

The accessible route has running slopes greater than 5 percent across the width of the walk and has not been constructed as a ramp (i.e. handrails, edge protection, etc.). When the slope in the direction of travel of any walk exceeds 1 unit vertical in 20 units horizontal (5-percent slope), it must be constructed

as a ramp. Surface cross slopes must not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 5.9% to 8.6% (five panels)

Recommendation: Repair/replace accessible route running slopes.

Finding 12: Located in Path of Travel From the Public Way

There is an abrupt change in level greater than 4 inches. Abrupt changes in level exceeding 4 inches in a vertical dimension between walks, sidewalks or other pedestrian ways and adjacent surfaces or features shall be identified by warning curbs at least 6 inches in height above the walk or sidewalk surface. A warning curb is not required between a walk or sidewalk and an adjacent street or driveway. A warning curb is not required when a guard or handrail is provided with a guide rail centered 2 inches minimum and 4 inches maximum above the surface of the walk or sidewalk.

Citation: 2022 CBC 11B Section: 11B-303.5

As Built: 5 1/2 inches

Recommendation: Repair/replace abrupt changes in level.

Finding 13: Located in Path of Travel From the Public Way

Parked vehicles shall not reduce the required width of the accessible route. The accessible route of travel must be maintained at least 48 inches wide. Wheel stops are required when a car parked in any space may reduce the accessible path of travel to less than 48 inches.

Citation: 2022 CBC 11B Section: 11B-502.7.2

As Built: Path reduced between 32 1/2 inches to 34 1/2 inches

Recommendation: Install wheel stops/barriers to prevent cars from obstructing the accessible route.

Finding 14: Located in Path of Travel From the Public Way

The element extends down too close to the route of travel. Any obstruction that overhangs a route of travel must be a minimum of 80 inches above the walking surface as measured to the bottom of the obstruction.

Citation: 2010 ADAS Section: 307.4 2022 CBC 11B Section: 11B-307.4

As Built: 12 inches at 70 inches high

Recommendation: Trim/maintenance/remove element/s below 80".

Finding 15: Located in Path of Travel From the Public Way

The accessible path of travel between the building and the public way on the site has cross slopes greater than 2%. Surface cross slopes shall not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2.5% of 3.8% (11 panels)

Recommendation: Repair/replace accessible route cross-slopes.

Finding 16: Located in Path of Travel From the Public Way

There is an abrupt change in level greater than 4 inches. Abrupt changes in level exceeding 4 inches in a vertical dimension between walks, sidewalks or other pedestrian ways and adjacent surfaces or features shall be identified by warning curbs at least 6 inches in height above the walk or sidewalk surface. A warning curb is not required between a walk or sidewalk and an adjacent street or driveway. A warning curb is not required when a guard or handrail is provided with a guide rail centered 2 inches minimum and 4 inches maximum above the surface of the walk or sidewalk.

Citation: 2022 CBC 11B Section: 11B-303.5

As Built: 4 to 5 inches (3 panels)

Recommendation: Repair/replace abrupt changes in level.

Finding 17: Located in Path of Travel From the Public Way

The accessible path of travel has cross slopes greater than 2%. Surface cross slopes shall not exceed one unit vertical in 48 units horizontal (2-percent slope). When the slope in the direction of travel of any walk exceeds 1 unit vertical in 20 units horizontal (5-percent slope), it must be constructed as a ramp.

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2.8%

Recommendation: Repair/replace accessible route cross-slopes.

Finding 18: Located in Path of Travel From the Public Way

The detectable warning is missing at the curb ramp. Detectable warnings at curb ramps shall extend 36 inches in the direction of travel. Detectable warnings shall extend the full width of the ramp run less 2 inches maximum on each side, excluding any flared sides. Detectable warnings shall be located so the edge nearest the curb is 6 inches minimum and 8 inches maximum from the line at the face of the curb marking the transition between the curb and the gutter, street or highway.

Citation: 2022 CBC 11B Section: 11B-247.1.2.2, 11B-705.1.2.2.1, 11B-705.1.2.2

As Built: No detectable warning surface

Recommendation: Install detectable warnings.

Finding 19: Located in Path of Travel From the Public Way

The transition from the curb ramp to the walk, gutter or street is not flush and free of abrupt changes in level. Transitions from ramps to walks, gutters or streets shall be flush and free of abrupt changes in level. Maximum slopes of adjoining gutters, road surface immediately adjacent to the curb ramp, or accessible route shall not exceed one unit vertical in 20 units horizontal (5-percent slope).

Citation: 2010 ADAS Section: 406.2 2022 CBC 11B Section: 11B-406.5.8

As Built: 3/4 inch

Recommendation: Replace/repair curb ramp edges/transitions.

Finding 20: Located in Path of Travel From the Public Way

The accessible route on the site has running slopes greater than 5 percent and has not been constructed as a ramp (i.e. handrails, edge protection, etc.). When the slope in the direction of travel of any walk exceeds 1 unit vertical in 20 units horizontal (5-percent slope), it must be constructed as a ramp. Surface cross slopes must not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 8.2% running

Recommendation: Repair/replace accessible route running slopes.

Finding 21: Located in Parking Lot

The striping and markings for the accessible parking stall, loading/unloading access aisle are dilapidated and in need of repair and/or maintenance.

Citation: 2010 ADAS Section: 502.3.3 2022 CBC 11B Section: 11B-502.3.3

As Built: Striping and marking dilapidated for parking spaces three access aisles

Recommendation: Repair/restripe the striping and markings.

Finding 22: Located in Parking Lot

The running slope (long dimension) of the accessible parking space exceeds 2%. The running slope in an accessible parking space and the access aisle must not exceed 2%.

Citation: 2010 ADAS Section: 502.4 2022 CBC 11B Section: 11B-502.4

As Built: 2.5% to 3% (3 out of the 4 spaces and all access aisles)

Recommendation: Install/repair parking stall surface slopes.

Finding 23: Located in Parking Lot

The stripe is missing at the left side of the left parking stall which identifies its border. Vehicle spaces shall be marked to define the width, and shall have an adjacent access aisle.

Citation: 2010 ADAS Section: 502.2 2022 CBC 11B Section: 11B-502.2

As Built: Missing left stripe

Recommendation: Install stripe/markings

Finding 24: Located in Parking Lot

The stripe is missing at the right side of the right parking stall which identifies its border. Vehicle spaces shall be marked to define the width, and shall have an adjacent access aisle.

Citation: 2010 ADAS Section: 502.2 2022 CBC 11B Section: 11B-502.2

As Built: Missing right stripe

Recommendation: Install stripe/markings

Finding 25: Located in Parking Lot

The running slope (long dimension) of the accessible parking space exceeds 2%. The running slope in an accessible parking space and the access aisle must not exceed 2%.

Citation: 2010 ADAS Section: 502.4 2022 CBC 11B Section: 11B-502.4

As Built: 2.5% of 3.9% bottom of two spaces one aisle

Recommendation: Install/repair parking stall surface slopes.

Finding 26: Located in Parking Lot

The running slope (long dimension) of the accessible parking space exceeds 2%. The running slope in an accessible parking space and the access aisle must not exceed 2%.

Citation: 2010 ADAS Section: 502.4 2022 CBC 11B Section: 11B-502.4

As Built: 2.4% to 2.7% bottom right of parking space

Recommendation: Install/repair parking stall surface slopes.

Finding 27: Located in Parking Lot

The stripe is missing at the right side of the right parking stall which identifies its border. Vehicle spaces shall be marked to define the width, and shall have an adjacent access aisle.

Citation: 2010 ADAS Section: 502.2 2022 CBC 11B Section: 11B-502.2

As Built: Missing stripe on the right

Recommendation: Install stripe/markings/s

Finding 28: Located in Parking Lot

The stripe is missing at the left side of the left parking stall which identifies its border. Vehicle spaces shall be marked to define the width, and shall have an adjacent access aisle.

Citation: 2010 ADAS Section: 502.2 2022 CBC 11B Section: 11B-502.2

As Built: Missing stripe on the left

Recommendation: Install stripe/markings/s

Finding 29: Located in Parking Lot

The striping and markings for the accessible parking stall, loading/unloading access aisle are dilapidated and in need of repair and/or maintenance.

Citation: 2010 ADAS Section: 502.3.3 2022 CBC 11B Section: 11B-502.3.3

As Built: Dilapidated paint typical of 9 spaces 5 aisles

Recommendation: Repair/restripe the striping and markings.

Finding 30: Located in Parking Lot

The tow-away sign is incorrectly worded. Look for the words "Special" and "Will". There must be a tow-away sign posted in a conspicuous place at each entrance, or immediately adjacent to each space. The sign shall not be less than 17 inches by 22 inches in size with 1 inch high minimum lettering which clearly and conspicuously states the following: "Unauthorized vehicles parked in designated accessible spaces not displaying distinguishing placards or special license plates issued for persons with disabilities will be towed away at owner's expense. Towed vehicles may be reclaimed at _____ or by telephoning _____. " Blank spaces are to be filled in with appropriate information as a permanent part of the sign.

Citation: 2022 CBC 11B Section: 11B-502.8.2

As Built: Outdated sign

Recommendation: Install/repair tow-away sign/s.

Finding 31: Located in Path of Travel From Accessible Parking

The accessible path of travel between the building entrance and the accessible parking has cross slopes greater than 2%. Surface cross slopes shall not exceed 1 unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2.5% to 3.2%

Recommendation: Repair/replace accessible route cross-slopes.

Finding 32: Located in Path of Travel From Accessible Parking

There is an abrupt change in level greater than 4 inches. Abrupt changes in level exceeding 4 inches in a vertical dimension between walks, sidewalks or other pedestrian ways and adjacent surfaces or features shall be identified by warning curbs at least 6 inches in height above the walk or sidewalk surface. A warning curb is not required between a walk or sidewalk and an adjacent street or driveway. A warning curb is not required when a guard or handrail is provided with a guide rail centered 2 inches minimum and 4 inches maximum above the surface of the walk or sidewalk.

Citation: 2022 CBC 11B Section: 11B-303.5

As Built: 8 inches (2 locations)

Recommendation: Repair/replace abrupt changes in level.

Finding 33: Located in Main Entrance Door

All low energy power operated (Automatic) doors shall be marked with a sign, visible from both sides of the door, with the words "AUTOMATIC CAUTION DOOR" The sign shall be a minimum of 6 inches in diameter and with minimum 5/8" tall black lettering on a yellow background. When a separate wall switch is used to initiate the operation of the door the door shall also be provided with additional signs on each side of the door where the switch is located, with the message "ACTIVATE SWITCH TO OPERATE". The lettering shall be white and the background shall be blue.

Citation: 2010 ADAS Section: 404.3 2022 CBC 11B Section: 11B-404.3

As Built: Automatic door signage missing

Recommendation: Install or repair automatic door signage and ensure door switches comply with ANSI/BHMA A156.19 and CBC/ADA standards, including a 4-inch blue ISA symbol with a white wheelchair icon on both the "AUTOMATIC CAUTION DOOR" and "PUSH TO OPERATE" signs.

Finding 34: Located in Main Entrance Door

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit signs missing

Recommendation: Install accessible tactile EXIT signage.

Finding 35: Located in Lobby Area

The self-service kiosk is not accessible because the operable parts are not within the required reach range. Operable parts on accessible elements, accessible routes, and in accessible rooms and spaces shall comply with requirements for operable parts. The requirements include complying with a clear floor space, reach range, and operation.

Citation: 2010 ADAS Section: 205.1 2022 CBC 11B Section: 11B-205.1

As Built: 51 inches height

Recommendation: Relocate/repair the element within the required reach range/s.

Finding 36: Located in Lobby Area

There is not enough knee clearance under the drinking fountain. The drinking fountain must have a clear knee space between the bottom of the drinking fountain and the floor not less than 27 inches in height, 30 inches in width, and 8 inches in depth.

Citation: 2010 ADAS Section: 602.2 2022 CBC 11B Section: 11B-602.2

As Built: 24 3/4 inches

Recommendation: Repair/replace drinking fountain.

Finding 37: Located in Lobby Area

The clear floor space required at accessible drinking fountains is not centered on the low fountain. At wheelchair accessible drinking fountains, the 30 inch by 48 inch clear floor space must be centered on the fountain.

Citation: 2010 ADAS Section: 602.2 2022 CBC 11B Section: 11B-602.2

As Built: 9 inch to center

Recommendation: Repair/replace drinking fountain.

Finding 38: Located in Lobby Area

The paper towel dispenser protrudes more than 4 inches into the circulation path. Wall-mounted objects that have leading edges between 27 inches and 80 inches from the floor must not protrude more than 4 inches into the circulation path. Protruding objects that extend to the floor or within 27 inches of the floor are cane detectable and are therefore not hazardous. Where it is necessary or desirable to have objects protrude from the wall, a manner of cane detection must be provided.

Citation: 2010 ADAS Section: 307.2 2022 CBC 11B Section: 11B-307.2

As Built: 9 1/2 inches

Recommendation: Repair/replace/remove the paper towel dispenser.

Finding 39: Located in Lobby Area

The sign is mounted too high. Signs with raised characters or Braille shall be located a minimum of 48 inches above the finish floor or ground surface, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Mounting location shall be determined so that a person may approach within 3 inches of signage without encountering protruding objects and shall be located so that a clear floor space of 18 inches minimum by 18 inches minimum, centered on the tactile Characters, is provided beyond the arc of any door swing between the closed position and 45 degree open position.

Citation: 2022 CBC 11B Section: 11B-703.4.1

As Built: 60 1/2 inches (Typical)

Recommendation: Install/repair identification signs.

Finding 40: Located in Restrooms (Men)

The geometric symbol for the men's room is not within the allowable height range above the finish floor. Doorways leading to toilet rooms and bathing rooms shall be identified by a geometric symbol. The symbol shall be mounted at 58 inches minimum and 60 inches maximum above the finish floor or ground surface measured from the centerline of the symbol. Where a door is provided the symbol shall be mounted within 1 inch of the vertical centerline of the door.

Citation: 2022 CBC 11B Section: 11B-703.7.2.6

As Built: 61 inches

Recommendation: Install/repair restroom symbol/s.

Finding 41: Located in Restrooms (Men)

The door is equipped with a door closer and returns to a closed position too quickly. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2010 ADAS Section: 404.2.8.1 2022 CBC 11B Section: 11B-404.2.8.1

As Built: 2.7 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 42: Located in Restrooms (Men)

The maneuvering clearance on the pull side of the door extends less than 18 inches beyond the latch side of the door. Maneuvering space for interior doors on the pull side with a front approach must be flat (2% max. slope in any direction) for a minimum distance of 60 inches in the direction of travel. The

width of the maneuvering space must be as wide as the door plus an additional 18 inches on the latch side. This latch side clearance must also be flat (2% max. slope in any direction) and clear of obstructions.

Citation: 2010 ADAS Section: 404.2.4.1 2022 CBC 11B Section: 11B-404.2.4.1

As Built: 17 inches

Recommendation: Modify/repair to provide 18 inches minimum beyond the latch side of the door.

Finding 43: Located in Restrooms (Men)

The baby changing table operating mechanism is outside reach range. The maximum high reach allowed is 48 inches.

Citation: 2010 ADAS Section: 308.3.1 2022 CBC 11B Section: 11B-308.3.1

As Built: 35 1/2 inches

Recommendation: Relocate (and/or remove) the baby changing table to be accessible and within the required reach ranges.

Finding 44: Located in Restrooms (Men)

The room contains 6 or more fixtures and therefore must have 5%, but no fewer than 1 minimum ambulatory toilet stall. In addition to the wheelchair accessible compartment stalls, where six or more toilet compartments are provided, or where the combination of urinals and water closets totals six or more fixtures, ambulatory accessible compartments shall be provided in the same quantity wheelchair accessible compartments. Where toilet compartments are provided, at least five percent of the toilet compartments, or five percent of the combination of toilet compartments and urinals, but no fewer than one toilet compartment shall comply with 11B-604.8.1. (Wheelchair accessible compartment) The ambulatory accessible compartment shall be 35-37 inches wide and 60 inches minimum deep. The door shall not encroach into the required compartment area and must be self closing. Grab bars must be installed on both sides.

Citation: 2022 CBC 11B Section: 11B-213.3.1

As Built: No ambulatory compartment

Recommendation: Provide/install ambulatory toilet stall.

Finding 45: Located in Restrooms (Men)

The compartment door is not self closing. The water closet compartment shall be equipped with a door that has an automatic-closing device.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Door stays open

Recommendation: Install/repair door closer.

Finding 46: Located in Restrooms (Men)

The rear grab bar does not extend adequately past the toilet on the wide side. The rear grab bar must be a minimum of 36 inches long and extend from the centerline of the toilet 12 inches minimum on wall side and 24 inches minimum on the wide side. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface and the space between the grab bar and the top of the tank shall be 1-1/2 inches minimum.

Citation: 2010 ADAS Section: 604.5.2 2022 CBC 11B Section: 11B-604.5.2

As Built: 23 inches

Recommendation: Replace/repair the grab bar.

Finding 47: Located in Restrooms (Men)

The outlet of the toilet paper dispenser is too low. The outlet of the dispenser shall be 19 inches minimum above the finish floor. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet of the dispenser 19 inches minimum above the finish floor. There shall be a clearance of 1 1/2 inches minimum below the grab bar.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: 15 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 48: Located in Restrooms (Women)

A compliant room identification sign is missing on the strike side of the door. Wall signs identifying permanent rooms and spaces of a building shall have be horizontal format and the characters raised 1/32 inch minimum and shall be sans serif uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Contracted Grade 2 Braille shall be in a horizontal format and shall be placed a minimum of 3/8 inch and a maximum of 1/2 inch directly below the tactile characters; flush left or centered. Signs with raised characters or Braille shall be located a minimum of 48 inches above the finish floor or ground surface, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters.

Citation: 2022 CBC 11B Section: 11B-216.2

As Built: Missing wall sign

Recommendation: Install accessible tactile restroom signage.

Finding 49: Located in Restrooms (Women)

The door is equipped with a door closer and returns to a closed position too quickly. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2010 ADAS Section: 404.2.8.1 2022 CBC 11B Section: 11B-404.2.8.1

As Built: 2.7 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 50: Located in Restrooms (Women)

The maneuvering clearance on the pull side of the door extends less than 18 inches beyond the latch side of the door. Maneuvering space for interior doors on the pull side with a front approach must be flat (2% max. slope in any direction) for a minimum distance of 60 inches in the direction of travel. The width of the maneuvering space must be as wide as the door plus an additional 18 inches on the latch side. This latch side clearance must also be flat (2% max. slope in any direction) and clear of obstructions.

Citation: 2010 ADAS Section: 404.2.4.1 2022 CBC 11B Section: 11B-404.2.4.1

As Built: 17 inches

Recommendation: Modify/repair to provide 18 inches minimum beyond the latch side of the door.

Finding 51: Located in Restrooms (Women)

The baby changing table operating mechanism is outside reach range. The maximum high reach allowed is 48 inches.

Citation: 2010 ADAS Section: 308.3.1 2022 CBC 11B Section: 11B-308.3.1

As Built: 35 inches

Recommendation: Relocate (and/or remove) the baby changing table to be accessible and within the required reach ranges.

Finding 52: Located in Restrooms (Women)

The water and drain pipes under the lavatory are not adequately insulated. Water supply and drain pipes under lavatories and sinks shall be insulated or otherwise configured to protect against contact. There shall be no sharp or abrasive surfaces under lavatories and sinks.

Citation: 2010 ADAS Section: 606.5 2022 CBC 11B Section: 11B-606.5

As Built: Pipe insulation missing.

Recommendation: Install pipe protection/wrap.

Finding 53: Located in Restrooms (Women)

The mirror is mounted above the maximum allowable height. Mirrors must have the bottom edge of the reflecting surface a maximum of 40 inches above the floor if above a sink or counter. Mirrors not located above lavatories or countertops shall be installed with the bottom edge of the reflecting surface 35 inches maximum above the finish floor or ground.

Citation: 2010 ADAS Section: 603.3 2022 CBC 11B Section: 11B-603.3

As Built: 40 1/2 inches

Recommendation: Relocate/provide an accessible mirror.

Finding 54: Located in Restrooms (Women)

The door does not open at least 90 degrees. Door openings shall provide a clear width of 32 inches minimum. Clear openings of doorways with swinging doors shall be measured between the face of the door and the stop, with the door open 90 degrees. There shall be no projections into the required clear opening width lower than 34 inches above the finish floor or ground. Projections into the clear opening width between 34 inches and 80 inches above the finish floor or ground shall not exceed 4 inches.

Citation: 2010 ADAS Section: 404.2.3 2022 CBC 11B Section: 11B-404.2.3

As Built: Obstructed by grab bar

Recommendation: Provide/repair the door.

Finding 55: Located in Restrooms (Women)

The door to the ambulatory compartment swings into the minimum required compartment area. Toilet compartment doors shall not swing into the minimum required compartment area.

Citation: 2010 ADAS Section: 604.8.2.2 2022 CBC 11B Section: 11B-604.8.2.2

As Built: Door obstructs required clear space

Recommendation: Provide/repair ambulatory toilet stall.

Finding 56: Located in Restrooms (Women)

Grab bars are not installed on both sides of the compartment. The side grab bar must extend at least 54 inches minimum beyond the rear wall and start a maximum of 12 inches from the rear wall. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface.

Citation: 2010 ADAS Section: 604.8.2.3 2022 CBC 11B Section: 11B-604.5.1, 11B-604.8.2.3

As Built: 50 1/2 inches

Recommendation: N/A - Refer to Finding

Finding 57: Located in Restrooms (Women)

The coat hook is installed greater than 48 inches above the finished floor. Where a forward reach is unobstructed, the high forward reach shall be 48 inches maximum above the finished floor.

Citation: 2010 ADAS Section: 308.2.1 2022 CBC 11B Section: 11B-308.2.1

As Built: >48"

Recommendation: Relocate/install complaint coat hook/s.

Finding 58: Located in Restrooms (Women)

The compartment door is not self closing. The water closet compartment shall be equipped with a door that has an automatic-closing device.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Door stays open

Recommendation: Install/repair door closer.

Finding 59: Located in Restrooms (Women)

The coat hook is missing. Where coat hooks or shelves are provided in toilet rooms without toilet compartments, at least one of each type shall be within reach range. Where coat hooks or shelves are provided in toilet compartments, at least one of each type complying with reach ranges shall be provided in accessible and ambulatory stalls. Where coat hooks or shelves are provided in bathing facilities, at least one of each type in reach range, shall serve fixtures required to comply with Bathing Facilities.

Citation: 2010 ADAS Section: 213.3.7 2022 CBC 11B Section: 11B-213.3.7

As Built: Coat hook missing

Recommendation: Install an accessible coat hook.

Finding 60: Located in Restrooms (Women)

The toilet is not located within the range allowed from the side wall or partition. The centerline of the toilet must be 17 to 18 inches from the side wall.

Citation: 2022 CBC 11B Section: 11B-604.2

As Built: 19 1/2 inches

Recommendation: Relocate/repair the toilet.

Finding 61: Located in Restrooms (Women)

The rear grab bar does not extend adequately past the toilet on the wide side. The rear grab bar must be a minimum of 36 inches long and extend from the centerline of the toilet 12 inches minimum on wall side and 24 inches minimum on the wide side. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface and the space between the grab bar and the top of the tank shall be 1-1/2 inches minimum.

Citation: 2010 ADAS Section: 604.5.2 2022 CBC 11B Section: 11B-604.5.2

As Built: 21 inches

Recommendation: Replace/repair the grab bar.

Finding 62: Located in Restrooms (Women)

The outlet of the toilet paper dispenser is too low. The outlet of the dispenser shall be 19 inches minimum above the finish floor. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet of the dispenser 19 inches minimum above the finish floor. There shall be a clearance of 1 1/2 inches minimum below the grab bar.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: 14 1/2 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 63: Located in Restrooms (Women)

The toilet flushometer valve is mounted too close to the bottom of the grab bar, minimizing the gripping surface. Adjacent elements shall be positioned to provide unobstructed use of grab bars. The space between the grab bar and projecting objects below and at the ends shall be 1-1/2 inches minimum. The space between the grab bar and projecting objects above shall be 12 inches minimum.

Citation: 2010 ADAS Section: 609.3 2022 CBC 11B Section: 11B-609.3

As Built: Grab bar obstructed by flush valve

Recommendation: Replace/repair the grab bar.

Finding 64: Located in Interview Room/Area

The vision light panels (glazing/window) exceed height requirements. Doors, gates, and side lights adjacent to doors or gates, containing one or more glazing panels that permit viewing through the panels shall have the bottom of at least one glazed panel located 43 inches maximum above the finish floor.

Citation: 2010 ADAS Section: 404.2.11 2022 CBC 11B Section: 11B-404.2.11

As Built: 48 inches (Typical)

Recommendation: Repair/replace door/vision light.

Finding 65: Located in Interview Room/Area

There is not enough knee clearance under the drinking fountain. The drinking fountain must have a clear knee space between the bottom of the drinking fountain and the floor not less than 27 inches in height, 30 inches in width, and 8 inches in depth.

Citation: 2010 ADAS Section: 602.2 2022 CBC 11B Section: 11B-602.2

As Built: 26 1/2 inches (hallway near restrooms)

Recommendation: Repair/replace drinking fountain.

Finding 66: Located in Interview Room/Area

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit sign missing

Recommendation: Install accessible tactile EXIT signage.

Finding 67: Located in Unknown Location

The door exceeds the maximum allowable opening force. Doors shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door or gate in a closed position. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 8 lbs / 2.8 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 68: Located in Unknown Location

The gate exceeds the maximum pressure to open the door. Gates shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the gate in a closed position. Gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the gate to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 8 lbs

Recommendation: Adjust the gate operating (swing) pressure.

Finding 69: Located in Unknown Location

The door must have a smooth surface within 10 inches of the floor on the push side. Swinging door surfaces within 10 inches of the finish floor or ground measured vertically must have a smooth surface on the push side extending the full width of the door. Parts creating horizontal or vertical joints in these surfaces shall be within 1/16 inch of the same plane as the other. All gates, including ticket gates, shall meet all applicable specifications for doors.

Citation: 2010 ADAS Section: 404.2.10 2022 CBC 11B Section: 11B-404.2.10

As Built: Not smooth

Recommendation: Provide/repair a 10" smooth surface.

Research Site - 3960 Research Drive, Sacramento, CA 95838

Below is a summary of findings found during our inspection on April 3, 2025 for the Research Site - 3960 Research Drive, Sacramento, CA 95838

Finding 1: Located in Path of Travel From the Public Way

The walkway contains abrupt vertical edges and/or variations over 1/4 inch. 1/4 inch is the maximum vertical rise. Changes in level between 1/4 inch and 1/2 inch must be beveled at 1:2 or less. Changes in level greater than 1/2 inch must be by way of a ramp.

Citation: 2010 ADAS Section: 303.3, 303.2 2022 CBC 11B Section: 11B-303.2, 11B-303.3

As Built: 2 uproot edges

Recommendation: Repair/replace abrupt edge/s.

Finding 2: Located in Path of Travel From the Public Way

Recommend an informational/directional "No Access" or "No Public Side Walk Access" sign at the top of the ramp/drive through aisle to inform persons with disabilities that the site contains no access. This

will help prevent someone from inadvertently traveling to the bottom of the ramp with nowhere to go. Signs that identify, direct to or give information about accessible elements and features of a building or site, shall have a non-glare finish, contrast with their background, be selected from fonts where the width of the uppercase letter "O" is 60 percent minimum and 110 percent maximum of the height of the uppercase letter "I" Stroke thickness of the uppercase letter "I" shall be 10 percent minimum and 20 percent maximum of the height of the character and be sized according to the viewing distance.

Citation: 2010 ADAS Section: 216.6 2022 CBC 11B Section: 11B-216.6

As Built: No accessible sign

Recommendation: Install directional signage.

Finding 3: Located in Path of Travel From the Public Way

The accessible route on the site has running slopes greater than 5 percent and has not been constructed as a ramp (i.e. handrails, edge protection, etc.). When the slope in the direction of travel of any walk exceeds 1 unit vertical in 20 units horizontal (5-percent slope), it must be constructed as a ramp. Surface cross slopes must not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2 panels on the middle portion of prow

Recommendation: Repair/replace accessible route running slopes.

Finding 4: Located in Path of Travel From the Public Way

The accessible route on the site has running slopes greater than 5 percent and has not been constructed as a ramp (i.e. handrails, edge protection, etc.). When the slope in the direction of travel of any walk exceeds 1 unit vertical in 20 units horizontal (5-percent slope), it must be constructed as a ramp. Surface cross slopes must not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2.5% - 6.0%

Recommendation: Repair/replace accessible route running slopes.

Finding 5: Located in Parking Lot

The cross slope (narrow dimension) of the parking space exceeds 2%. The running and cross slope in an accessible parking space and the access aisle must not exceed 2%.

Citation: 2010 ADAS Section: 502.4 2022 CBC 11B Section: 11B-502.4

As Built: 2.8% - 3.1%

Recommendation: Install/repair parking stall surface slopes.

Finding 6: Located in Main Entrance Door

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit sign missing

Recommendation: Install accessible tactile EXIT signage.

Finding 7: Located in Main Entrance Door

The drinking fountain is noncompliant. The water flow shall be activated by a manually operated system that is front mounted or side mounted and located within 6 inches of the front edge of the fountain or an electronically controlled device. Spout outlets on wheelchair accessible fountains shall be 36 inches maximum above the finish floor or ground and be located 15 inches minimum from the vertical support and 5 inches maximum from the front edge of the unit, including bumpers. The spout shall provide a flow of water at least 4 inches high minimum and shall be located 5 inches maximum from the front of the unit. The angle of the water stream shall be measured horizontally relative to the front face of the unit. Where spouts are located less than 3 inches of the front of the unit, the angle of the water stream shall be 30 degrees maximum. Where spouts are located between 3 inches and 5 inches maximum from the front of the unit, the angle of the water stream shall be 15 degrees maximum. On an accessible drinking fountain with a round or oval bowl, the spout must be positioned so the flow of water is within 3 inches of the front edge of the fountain.

Citation: 2022 CBC 11B Section: 11B-602.1, 11B-602.3, 11B-602.4, 11B-602.5

As Built: 37 1/4 inches

Recommendation: Repair/replace drinking fountain.

Finding 8: Located in Main Entrance Door

The spout for the drinking fountain exceeds maximum height requirements. Spout outlets of drinking fountains for standing persons shall be 38 inches minimum and 43 inches maximum above the finish floor or ground.

Citation: 2010 ADAS Section: 602.7 2022 CBC 11B Section: 11B-602.7

As Built: Less than 4 inches

Recommendation: Repair/replace drinking fountain.

Finding 9: Located in Main Entrance Door

The door exceeds the maximum allowable opening force. Doors shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door or gate in a closed position. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 7 lbs / 2.5 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 10: Located in Main Entrance Door

The threshold has a vertical change greater than 1/4 inch. The threshold at a doorway shall be no higher than 1/2 inch. Changes in level between 1/4 inch and 1/2 inch must be beveled at 1:2 or less. The maximum vertical rise shall be 1/4 inch.

Citation: 2010 ADAS Section: 404.2.5 2022 CBC 11B Section: 11B-404.2.5

As Built: 1/2 inch gap and 1/2 inch high

Recommendation: Replace/repair door threshold.

Finding 11: Located in Lobby Area

The element is not accessible because the operable parts are not within the required reach range. Operable parts on accessible elements, accessible routes, and in accessible rooms and spaces shall comply with requirements for operable parts. The requirements include complying with a clear floor space, reach range, and operation.

Citation: 2010 ADAS Section: 205.1 2022 CBC 11B Section: 11B-205.1

As Built: 51 inches

Recommendation: Relocate/repair the element within the required reach range/s.

Finding 12: Located in Lobby Area

The paper towel Dispenser protrudes more than 4 inches into the circulation path. Wall-mounted objects that have leading edges between 27 inches and 80 inches from the floor must not protrude more than 4 inches into the circulation path. Protruding objects that extend to the floor or within 27 inches of the floor are cane detectable and are therefore not hazardous. Where it is necessary or desirable to have objects protrude from the wall, a manner of cane detection must be provided.

Citation: 2010 ADAS Section: 307.2 2022 CBC 11B Section: 11B-307.2

As Built: 54 inches at 14 1/2 inches deep

Recommendation: Repair/replace/remove the paper towel dispenser.

Finding 13: Located in Lobby Area

The protruding object reduces the required width of the accessible route. Protruding objects shall not reduce the clear width required for accessible routes. Wall-mounted objects that have leading edges between 27 inches and 80 inches from the floor must not project more than 4 inches into the circulation path. Protruding objects that extend to the floor or within 27 inches of the floor are cane detectable and are therefore not hazardous. Where it is necessary or desirable to have objects protrude from the wall, a manner of cane detection must be provided.

Citation: 2010 ADAS Section: 307.5 2022 CBC 11B Section: 11B-307.5

As Built: If table is removed, dispenser projects too far out

Recommendation: Repair/replace/remove projecting element/s.

Finding 14: Located in Lobby Area

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit signs missing

Recommendation: Install accessible tactile EXIT signage.

Finding 15: Located in Restrooms (Men)

The door exceeds the maximum allowable opening force. Doors shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door or gate in a closed position. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 10 lbs / 3.5 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 16: Located in Restrooms (Men)

The door is equipped with a door closer and returns to a closed position too quickly. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2010 ADAS Section: 404.2.8.1 2022 CBC 11B Section: 11B-404.2.8.1

As Built: 2.4 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 17: Located in Restrooms (Men)

The soap dispenser is mounted too high. Dispensers must have all operable parts a maximum of 40 inches above the floor.

Citation: 2022 CBC 11B Section: 11B-603.5

As Built: 50 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 18: Located in Restrooms (Men)

The room contains 6 or more fixtures and therefore must have 5%, but no fewer than 1 minimum ambulatory toilet stall. In addition to the wheelchair accessible compartment stalls, where six or more toilet compartments are provided, or where the combination of urinals and water closets totals six or more fixtures, ambulatory accessible compartments shall be provided in the same quantity wheelchair accessible compartments. Where toilet compartments are provided, at least five percent of the toilet compartments, or five percent of the combination of toilet compartments and urinals, but no fewer than one toilet compartment shall comply with 11B-604.8.1. (Wheelchair accessible compartment) The ambulatory accessible compartment shall be 35-37 inches wide and 60 inches minimum deep. The door shall not encroach into the required compartment area and must be self closing. Grab bars must be installed on both sides.

Citation: 2022 CBC 11B Section: 11B-213.3.1

As Built: No ambulatory (6 total fixtures)

Recommendation: Provide/install ambulatory toilet stall.

Finding 19: Located in Restrooms (Men)

The baby changing table is too high when folded down. The tops of baby changing surfaces shall be 28 inches minimum and 34 inches maximum above the finish floor or ground.

Citation: 2022 CBC 11B Section: 11B-226.4

As Built: 37 inches

Recommendation: Relocate/repair (and/or remove) the baby changing table.

Finding 20: Located in Restrooms (Men)

The compartment door is not self closing. The water closet compartment shall be equipped with a door that has an automatic-closing device.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Stays open

Recommendation: Install/repair door closer.

Finding 21: Located in Restrooms (Men)

The side grab bar is not long enough. The side wall grab bar shall be 42 inches long minimum, located 12 inches maximum from the rear wall and extending 54 inches minimum from the rear wall with the front end positioned 24 inches minimum in front of the water closet. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface.

Citation: 2022 CBC 11B Section: 11B-604.5.1

As Built: 46 1/2 inches

Recommendation: Replace/repair the grab bar.

Finding 22: Located in Restrooms (Men)

The outlet of the toilet paper dispenser is too low. The outlet of the dispenser shall be 19 inches minimum above the finish floor. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet of the dispenser 19 inches minimum above the finish floor. There shall be a clearance of 1 1/2 inches minimum below the grab bar.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: 14 1/2 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 23: Located in Restrooms (Men)

The toilet seat is not located within the range allowed off the floor. The height of accessible water closets shall be a minimum of 17 inches and a maximum of 19 inches measured to the top of the toilet seat. The seat itself shall be a maximum of 2 inch high.

Citation: 2010 ADAS Section: 604.4 2022 CBC 11B Section: 11B-604.4

As Built: 19 1/2 inches

Recommendation: Replace and/or relocate the toilet seat.

Finding 24: Located in Restrooms (Men)

The toilet seat cover dispenser is mounted too close to the top of the grab bar, minimizing the gripping surface. Adjacent elements shall be positioned to provide unobstructed use of grab bars. The space between the grab bar and projecting objects below and at the ends shall be 1-1/2 inches minimum. The space between the grab bar and projecting objects above shall be 12 inches minimum.

Citation: 2010 ADAS Section: 609.3 2022 CBC 11B Section: 11B-609.3

As Built: 2 inches

Recommendation: Replace/repair the grab bar.

Finding 25: Located in Restrooms (Men)

The door is not located on the wall or partition farthest from the water closet. Doors shall be located in the front partition or in the side wall or partition farthest from the water closet. Where located in the front partition, the door opening shall be 4 inches maximum from the side wall or partition farthest from the water closet. Where located in the side wall or partition, the door opening shall be 4 inches maximum from the front partition. The door shall be self-closing. Toilet compartment doors shall not swing into the minimum required compartment area.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Same side

Recommendation: N/A - Refer to Finding

Finding 26: Located in Restrooms (Men)

The maneuvering clearance on the pull side of the door extends less than 18 inches beyond the latch side of the door. Maneuvering space for interior doors on the pull side with a front approach must be 2% max. slope in any direction for a minimum distance of 60 inches in the direction of travel. The width of the maneuvering space must be as wide as the door plus an additional 18 inches on the latch side. This latch side clearance must also be 2% max. slope in any direction and clear of obstructions.

Citation: 2010 ADAS Section: 404.2.4.1 2022 CBC 11B Section: 11B-404.2.4.1

As Built: 16 1/2 inches

Recommendation: Modify/repair to provide 18 inches minimum beyond the latch side of the door.

Finding 27: Located in Restrooms (Men)

The water closet compartment is missing a loop handle on the one side of the door. Water closet compartments must be equipped with a door that has a loop or U-shaped handle on both sides of the door near the latch. The latch must be flip-over style, sliding or other hardware not requiring the user to grasp or twist.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Missing on the inside

Recommendation: Install a loop or U-shaped handle on both sides of the door near the latch.

Finding 28: Located in Restrooms (Men)

The floor drain is set too low in the floor which causes a slope over 2 percent. Changes in level are not permitted in clear floor or ground spaces or surfaces of a turning spaces and shall not slope greater than 1:48.

Citation: 2010 ADAS Section: 303.3, 304.2, 304.2 Exception 2022 CBC 11B Section: 11B-303.3, 11B-304.2, 11B-304.2 Exception:

As Built: Slope around floor drain 2.4% to 3.3%

Recommendation: Repair the floor/drain surface.

Finding 29: Located in Restrooms (Men)

The floor drain is set too low in the floor which causes a steep slope and/or vertical changes of elevation greater than 1/4 inch. Changes in level up to 1/4 inch may be vertical and without edge treatment. Changes in level between 1/4 inch and 1/2 inch maximum shall be beveled with a slope no greater than 1 unit vertical in 2 units horizontal (50-percent slope).

Citation: 2010 ADAS Section: 303.3 2022 CBC 11B Section: 11B-303.3

As Built: 1/2 inch

Recommendation: Repair the floor/drain surface.

Finding 30: Located in Restrooms (Women)

The door is not located on the wall or partition farthest from the water closet. Doors shall be located in the front partition or in the side wall or partition farthest from the water closet. Where located in the front partition, the door opening shall be 4 inches maximum from the side wall or partition farthest from the water closet. Where located in the side wall or partition, the door opening shall be 4 inches maximum from the front partition. The door shall be self-closing. Toilet compartment doors shall not swing into the minimum required compartment area.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Straight on

Recommendation: Relocate/repair the accessible compartment door.

Finding 31: Located in Restrooms (Women)

The compartment door opening exceeds required distance from the side wall or partition. Where located in the front partition, the door opening shall be 4 inches maximum from the side wall or partition farthest from the water closet. Where located in the side wall or partition, the door opening shall be farthest from the water closet and shall be 54 inches minimum from the rear wall.

Citation: 2022 CBC 11B Section: 11B-604.8.1.2

As Built: 17 inches

Recommendation: Relocate/repair the accessible compartment door/partition/s.

Finding 32: Located in Restrooms (Women)

The compartment door is not self closing. The water closet compartment shall be equipped with a door that has an automatic-closing device.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Stays open

Recommendation: Install/repair door closer.

Finding 33: Located in Restrooms (Women)

The water closet compartment is missing a loop handle on the one side of the door. Water closet compartments must be equipped with a door that has a loop or U-shaped handle on both sides of the door near the latch. The latch must be flip-over style, sliding or other hardware not requiring the user to grasp or twist.

Citation: 2010 ADAS Section: 604.8.1.2 2022 CBC 11B Section: 11B-604.8.1.2

As Built: Missing latch

Recommendation: Install a loop or U-shaped handle on both sides of the door near the latch.

Finding 34: Located in Restrooms (Women)

The force required to operate the door hardware exceeds 5 pounds. The force required to activate operable parts is 5 pounds maximum.

Citation: 2010 ADAS Section: 309.4 2022 CBC 11B Section: 11B-309.4

As Built: Broken

Recommendation: Adjust/repair the door hardware,

Finding 35: Located in Restrooms (Women)

The coat hook is missing. Where coat hooks or shelves are provided in toilet rooms without toilet compartments, at least one of each type shall be within reach range. Where coat hooks or shelves are provided in toilet compartments, at least one of each type complying with reach ranges shall be provided in accessible and ambulatory stalls. Where coat hooks or shelves are provided in bathing facilities, at least one of each type in reach range, shall serve fixtures required to comply with Bathing Facilities.

Citation: 2010 ADAS Section: 213.3.7 2022 CBC 11B Section: 11B-213.3.7

As Built: Missing

Recommendation: Install an accessible coat hook.

Finding 36: Located in Restrooms (Women)

The baby changing table is located in a toilet compartment. Baby changing tables shall not be located in toilet compartments within a multiple accommodation toilet facility.

Citation: 2022 CBC 11B Section: 11B-226.4

As Built: In compartment

Recommendation: Relocate/remove the baby changing table.

Finding 37: Located in Restrooms (Women)

The flush control is located on the closed side of the toilet. Controls shall be operable with one hand and shall not require tight grasping, pinching or twisting. Controls for the flush valves shall be mounted on the wide side of toilet areas, no more than 48 inches above the floor.

Citation: 2010 ADAS Section: 604.6

As Built: Wrong side

Recommendation: N/A - Refer to Finding

Finding 38: Located in Restrooms (Women)

The outlet of the toilet paper dispenser is too low. The outlet of the dispenser shall be 19 inches minimum above the finish floor. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet inches minimum below the grab bar.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: 16 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 39: Located in Restrooms (Women)

The side grab bar is not long enough. The side wall grab bar shall be 42 inches long minimum, located 12 inches maximum from the rear wall and extending 54 inches minimum from the rear wall with the front end positioned 24 inches minimum in front of the water closet. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface.

Citation: 2022 CBC 11B Section: 11B-604.5.1

As Built: 47 inches

Recommendation: Replace/repair the grab bar.

Finding 40: Located in Restrooms (Women)

The rear grab bar does not extend adequately past the toilet on the wide side. The rear grab bar must be a minimum of 36 inches long and extend from the centerline of the toilet 12 inches minimum on wall side and 24 inches minimum on the wide side. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface and the space between the grab bar and the top of the tank shall be 1-1/2 inches minimum.

Citation: 2010 ADAS Section: 604.5.2 2022 CBC 11B Section: 11B-604.5.2

As Built: 23 inches

Recommendation: Replace/repair the grab bar.

Finding 41: Located in Restrooms (Women)

The toilet seat cover dispenser is mounted too close to the top of the grab bar, minimizing the gripping surface. Adjacent elements shall be positioned to provide unobstructed use of grab bars. The space between the grab bar and projecting objects below and at the ends shall be 1-1/2 inches minimum. The space between the grab bar and projecting objects above shall be 12 inches minimum.

Citation: 2010 ADAS Section: 609.3 2022 CBC 11B Section: 11B-609.3

As Built: 2 and a quarter inches

Recommendation: Replace/repair the grab bar.

Finding 42: Located in Restrooms (Women)

The door does not open at least 90 degrees. Door openings shall provide a clear width of 32 inches minimum. Clear openings of doorways with swinging doors shall be measured between the face of the door and the stop, with the door open 90 degrees. There shall be no projections into the required clear opening width lower than 34 inches above the finish floor or ground. Projections into the clear opening width between 34 inches and 80 inches above the finish floor or ground shall not exceed 4 inches.

Citation: 2010 ADAS Section: 404.2.3 2022 CBC 11B Section: 11B-404.2.3

As Built: Door stop prevents full 90 degrees

Recommendation: Provide/repair the door.

Finding 43: Located in Interview Room/Area

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit signs missing

Recommendation: Install accessible tactile EXIT signage.

North Highlands Site - 5747 Watt Avenue, North Highlands, CA 95660

Below is a summary of findings found during our inspection on April 3, 2025 for the North Highlands Site - 5747 Watt Avenue, North Highlands, CA 95660

Finding 1: Located in Parking Lot

The tow-away sign is incorrectly worded. Look for the words "Special" and "Will". There must be a tow-away sign posted in a conspicuous place at each entrance, or immediately adjacent to each space. The sign shall not be less than 17 inches by 22 inches in size with 1 inch high minimum lettering which clearly and conspicuously states the following: "Unauthorized vehicles parked in designated accessible spaces not displaying distinguishing placards or special license plates issued for persons with disabilities will be towed away at owner's expense. Towed vehicles may be reclaimed at _____ or by telephoning _____." Blank spaces are to be filled in with appropriate information as a permanent part of the sign.

Citation: 2022 CBC 11B Section: 11B-502.8.2

As Built: Incorrect sign

Recommendation: Install/repair tow-away sign/s.

Finding 2: Located in Parking Lot

The stripe is missing at the left side of the left parking stall which identifies its border. Vehicle spaces shall be marked to define the width, and shall have an adjacent access aisle.

Citation: 2010 ADAS Section: 502.2 2022 CBC 11B Section: 11B-502.2

As Built: Missing left stripe

Recommendation: Install stripe/markings/s

Finding 3: Located in Parking Lot

The required "No Parking" marking on the surface of the access aisle is faded. The words "NO PARKING" shall be painted on the ground within each access aisle. This notice shall be painted in white letters no less than 12 inches high and located so that it is visible from the adjacent vehicular way.

Citation: 2022 CBC 11B Section: 11B-502.3.3

As Built: No Parking not legible or faded

Recommendation: Repair/restripe the striping and markings.

Finding 4: Located in Parking Lot

The stripe is missing at the right side of the right parking stall which identifies its border. Vehicle spaces shall be marked to define the width, and shall have an adjacent access aisle.

Citation: 2010 ADAS Section: 502.2 2022 CBC 11B Section: 11B-502.2

As Built: Missing stripe on the right.

Recommendation: Install stripe/markings/s

Finding 5: Located in Main Entrance Door

The door is equipped with a door closer and returns to a closed position too quickly. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2010 ADAS Section: 404.2.8.1 2022 CBC 11B Section: 11B-404.2.8.1

As Built: 3 seconds (vestibule doors)

Recommendation: Adjust the door operating (swing) pressure.

Finding 6: Located in Lobby Area

The paper towel dispenser protrudes more than 4 inches into the circulation path. Wall-mounted objects that have leading edges between 27 inches and 80 inches from the floor must not protrude more than 4 inches into the circulation path. Protruding objects that extend to the floor or within 27 inches of the floor are cane detectable and are therefore not hazardous. Where it is necessary or desirable to have objects protrude from the wall, a manner of cane detection must be provided.

Citation: 2010 ADAS Section: 307.2 2022 CBC 11B Section: 11B-307.2

As Built: 9 1/2 inches (and 49 inches to operable part)

Recommendation: Repair/replace/remove the paper towel dispenser.

Finding 7: Located in Lobby Area

The element is not accessible because the operable parts are not within the required reach range. Operable parts on accessible elements, accessible routes, and in accessible rooms and spaces shall comply with requirements for operable parts. The requirements include complying with a clear floor space, reach range, and operation.

Citation: 2010 ADAS Section: 205.1 2022 CBC 11B Section: 11B-205.1

As Built: 51 inches

Recommendation: Relocate/repair the element within the required reach range/s.

Finding 8: Located in Lobby Area

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit sign missing

Recommendation: Install accessible tactile EXIT signage.

Finding 9: Located in Restrooms (Men)

The door exceeds the maximum allowable opening force. Doors shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door or gate in a closed position. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 10 lbs / 4 seconds

Recommendation: Adjust the door operating (swing) pressure.

Finding 10: Located in Restrooms (Men)

The baby changing table is too high when folded down. The tops of baby changing surfaces shall be 28 inches minimum and 34 inches maximum above the finish floor or ground.

Citation: 2022 CBC 11B Section: 11B-226.4

As Built: 35 1/2 inches

Recommendation: Relocate/repair (and/or remove) the baby changing table.

Finding 11: Located in Restrooms (Men)

The coat hook is missing. Where coat hooks or shelves are provided in toilet rooms without toilet compartments, at least one of each type shall be within reach range. Where coat hooks or shelves are provided in toilet compartments, at least one of each type complying with reach ranges shall be provided in accessible and ambulatory stalls. Where coat hooks or shelves are provided in bathing facilities, at least one of each type in reach range, shall serve fixtures required to comply with Bathing Facilities.

Citation: 2010 ADAS Section: 213.3.7 2022 CBC 11B Section: 11B-213.3.7

As Built: Coat hook at 68 inches

Recommendation: Install an accessible coat hook.

Finding 12: Located in Restrooms (Men)

The toilet is not located within the range allowed from the side wall or partition. The centerline of the toilet must be 17 to 18 inches from the side wall.

Citation: 2022 CBC 11B Section: 11B-604.2

As Built: 16 5/8 inches

Recommendation: Relocate/repair the toilet.

Finding 13: Located in Restrooms (Men)

The rear grab bar does not extend adequately past the toilet on the wide side. The rear grab bar must be a minimum of 36 inches long and extend from the centerline of the toilet 12 inches minimum on wall side and 24 inches minimum on the wide side. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface and the space between the grab bar and the top of the tank shall be 1-1/2 inches minimum.

Citation: 2010 ADAS Section: 604.5.2 2022 CBC 11B Section: 11B-604.5.2

As Built: 22 1/2 inches

Recommendation: Replace/repair the grab bar.

Finding 14: Located in Restrooms (Men)

The toilet paper dispenser is not correctly located in front of the toilet. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet of the dispenser 19 inches minimum above the finish floor. There shall be a clearance of 1 1/2 inches minimum below the grab bar. Dispensers shall not be of a type that controls delivery or that does not allow continuous paper flow.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: 11 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 15: Located in Restrooms (Men)

The floor drain is set too low in the floor which causes a slope over 2 percent. Changes in level are not permitted in clear floor or ground spaces or surfaces of a turning spaces and shall not slope greater than 1:48.

Citation: 2010 ADAS Section: 303.3, 304.2, 304.2 Exception 2022 CBC 11B Section: 11B-303.3, 11B-304.2, 11B-304.2 Exception:

As Built: 1/2 inch

Recommendation: Repair the floor/drain surface.

Finding 16: Located in Restrooms (Women)

The baby changing table is too high when folded down. The tops of baby changing surfaces shall be 28 inches minimum and 34 inches maximum above the finish floor or ground.

Citation: 2022 CBC 11B Section: 11B-226.4

As Built: 35 1/4 inches

Recommendation: Relocate/repair (and/or remove) the baby changing table.

Finding 17: Located in Restrooms (Women)

The soap dispenser is mounted too high. Dispensers must have all operable parts a maximum of 40 inches above the floor.

Citation: 2022 CBC 11B Section: 11B-603.5

As Built: 50 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 18: Located in Restrooms (Women)

The door is equipped with a door closer and returns to a closed position too quickly. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2010 ADAS Section: 404.2.8.1 2022 CBC 11B Section: 11B-404.2.8.1

As Built: Stays open

Recommendation: Adjust the door operating (swing) pressure.

Finding 19: Located in Restrooms (Women)

The toilet is not located within the range allowed from the side wall or partition. The centerline of the toilet must be 17 to 18 inches from the side wall.

Citation: 2022 CBC 11B Section: 11B-604.2

As Built: 18 1/2 inches

Recommendation: Relocate/repair the toilet.

Finding 20: Located in Restrooms (Women)

The toilet paper dispenser is not correctly located in front of the toilet. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet of the dispenser 19 inches minimum above the finish floor. There shall be a clearance of 1 1/2 inches minimum below the grab bar. Dispensers shall not be of a type that controls delivery or that does not allow continuous paper flow.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: In front of toilet paper

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 21: Located in Restrooms (Women)

The toilet paper dispenser is not correctly located in front of the toilet. Toilet tissue dispensers shall be located on the wall or partition closest to the water closet, 7 inches minimum and 9 inches maximum in front of the water closet measured to the centerline of the dispenser, mounted below the grab bar, with the outlet of the dispenser 19 inches minimum above the finish floor. There shall be a clearance of 1 1/2 inches minimum below the grab bar. Dispensers shall not be of a type that controls delivery or that does not allow continuous paper flow.

Citation: 2022 CBC 11B Section: 11B-604.7.1

As Built: 10 1/2 inches

Recommendation: Relocate/reinstall the toilet paper dispenser.

Finding 22: Located in Restrooms (Women)

The rear grab bar does not extend adequately past the toilet on the wide side. The rear grab bar must be a minimum of 36 inches long and extend from the centerline of the toilet 12 inches minimum on wall side and 24 inches minimum on the wide side. Grab bars shall be installed in a horizontal position, 33 inches minimum and 36 inches maximum above the finish floor measured to the top of the gripping surface and the space between the grab bar and the top of the tank shall be 1-1/2 inches minimum.

Citation: 2010 ADAS Section: 604.5.2 2022 CBC 11B Section: 11B-604.5.2

As Built: 21 inches

Recommendation: Replace/repair the grab bar.

Finding 23: Located in Interview Room/Area

The sign is mounted too high. Signs with raised characters or Braille shall be located a minimum of 48 inches above the finish floor or ground surface, measured from the baseline of the lowest line of Braille and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Mounting location shall be determined so that a person may approach within 3 inches of signage without encountering protruding objects and shall be located so that a clear floor space of 18 inches minimum by 18 inches minimum, centered on the tactile Characters, is provided beyond the arc of any door swing between the closed position and 45 degree open position.

Citation: 2022 CBC 11B Section: 11B-703.4.1

As Built: 68 3/4 inches

Recommendation: Install/repair identification signs.

Finding 24: Located in Interview Room/Area

The vision light panels (glazing/window) exceed height requirements. Doors, gates, and side lights adjacent to doors or gates, containing one or more glazing panels that permit viewing through the panels shall have the bottom of at least one glazed panel located 43 inches maximum above the finish floor.

Citation: 2010 ADAS Section: 404.2.11 2022 CBC 11B Section: 11B-404.2.11

As Built: 47 3/4 (TYP 21 rooms)

Recommendation: Repair/replace door/vision lights.

Finding 25: Located in Interview Room/Area

A tactile EXIT sign is missing at the door. Wall signs identifying exits shall have characters raised 1/32 inch minimum and shall be uppercase characters a minimum of 5/8 inch and a maximum of 2 inches high. Braille shall be placed directly below the tactile characters; flush left or centered. Signs shall be located a minimum of 48 inches above floor, measured from the baseline of the lowest line of Braille

and 60 inches maximum above the finish floor or ground surface, measured from the baseline of the highest line of raised characters. Where a tactile sign is provided at a door, the sign shall be located at the latch side. Where a tactile sign is provided at double door the sign shall be located to the right of the right hand door. Where there is no wall space at the latch side of a single door or at the right side of double doors, signs shall be located on the nearest adjacent wall.

Citation: 2022 CBC 11B Section: 11B-216.4.1

As Built: Exit sign missing

Recommendation: Install accessible tactile EXIT signage.

Finding 26: Located in Public Patio

The door exceeds the maximum allowable opening force. Doors shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door or gate in a closed position. Door closers and gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the door to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 8 lbs

Recommendation: Adjust the door operating (swing) pressure.

Finding 27: Located in Public Patio

The accessible route on the site has running slopes greater than 5 percent and has not been constructed as a ramp (i.e. handrails, edge protection, etc.). When the slope in the direction of travel of any walk exceeds 1 unit vertical in 20 units horizontal (5-percent slope), it must be constructed as a ramp. Surface cross slopes must not exceed one unit vertical in 48 units horizontal (2-percent slope).

Citation: 2010 ADAS Section: 403.3 2022 CBC 11B Section: 11B-403.3

As Built: 2.5% to 2.9%

Recommendation: Repair/replace accessible route running slopes.

Finding 28: Located in Public Patio

There are no accessible tables. At least 5% of each type in each functional area of dining surfaces must be accessible and must be dispersed throughout the space or facility containing dining surfaces. An accessible table must be on an accessible route (36 inches minimum) and have knee and toe spaces at least 27 inches high, 30 inches wide and 19 inches deep. The tops of tables and counters shall be 28 inches to 34 inches from the floor or ground.

Citation: 2022 CBC 11B Section: 11B-226.1

As Built: 3 tables, 0 accessible

Recommendation: Provide/repair accessible table/s.

Finding 29: Located in Public Patio

The route contains openings greater than 1/2 inch. Openings in floor or ground surfaces shall not allow passage of a sphere more than 1/2 inch diameter. Elongated openings shall be placed so that the long dimension is perpendicular to the dominant direction of travel.

Citation: 2010 ADAS Section: 302.3 2022 CBC 11B Section: 11B-302.3

As Built: 3/4"

Recommendation: N/A - Refer to Finding

Finding 30: Located in Public Patio

The gate exceeds the maximum pressure to open the door. Gates shall have a maximum opening force of 5 pounds. These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the gate in a closed position. Gate closers shall be adjusted so that from an open position of 90 degrees, the time required to move the gate to a position of 12 degrees from the latch is 5 seconds minimum.

Citation: 2022 CBC 11B Section: 11B-404.2.9

As Built: 8 lbs

Recommendation: Adjust the gate operating (swing) pressure.

Date: December 5, 2025

Via email only: DyeE@saccounty.net

Ethan Dye, Director
Sacramento County Dept. of Human Assistance
1825 Bell Street, Suite 200
Sacramento, CA 95831

SUBJECT: FACILITY CORRECTIVE ACTION PLAN APPROVED

Dear Director Ethan Dye:

This letter is to advise you that the Facility Corrective Action Plan (FCAP) submitted by your office on August 5, 2025, in response to the results of our April 2025 Civil Rights Compliance - Facility Physical Accessibility Review, is approved. We note the original FCAP submission date as August 5, 2025; since that time, some components of the FCAP may have been reported as implemented. If anyone requests a copy of the approved FCAP through the CDSS Civil Rights inbox at crb@dss.ca.gov, it will be provided.

If you have any questions, please contact the BlueDAG coordination team at contactcenter@bluedag.com. We have been working with Shawna Hernandez, Sacramento DHA County's Civil Rights Coordinator (CRC). We will continue to monitor the full implementation of the remaining FCAP items through your CRC on a quarterly basis. Progress on completing corrective actions will be recorded on the FCAP spreadsheet accompanied with each quarterly update provide by the CRC.

If you have any questions, please contact the BlueDAG coordination team at contactcenter@bluedag.com.

Sincerely,

Joshua Hovinga
Operations Coordinator
BlueDAG
916-473-9444 x1003

cc:

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