

To apply for the rate assistance, fill out and sign the form on the front side of this letter and return it to the address shown below:

By US Mail:

Consolidated Utilities Billing & Service
Rate Assistance Program
10481 Armstrong Avenue, Suite 210
Mather, CA 95655-4152

By Phone:

916-875-5555

By E-mail:

Utilities@SacCounty.gov

Be sure to include the following:

- Most recent consolidated utility bill showing refuse and/or water.
- A copy of your SMUD electric bill showing EAPR rebate, or a copy of your PG&E electric bill showing CARE rebate.

**Sacramento County Department of Waste Management and Recycling
and
Sacramento County Water Agency
Lifeline Rate Assistance**

The Sacramento County Department of Waste Management and Recycling offers a monthly rate assistance credit, and the Sacramento County Water Agency offers monthly assistance credit on the utility bill for qualifying customers. If you receive both utility services from Sacramento County, you could receive rate assistance for both.

To qualify for the rate assistance, you must receive the utility service from Sacramento County, and live at the address for which the rate assistance is being requested. If you are applying for the Sacramento County Water Agency rate assistance, you must also own the home for which you are applying. You must also be currently enrolled in the SMUD Energy Assistance Program Rate (EAPR) or the PG&E California Alternate Rates for Energy (CARE) Program.

You may also qualify for a credit through the Sewer Lifeline Rate Assistance Program. There is no need to submit additional documents. If you qualify for the Department of Waste Management and Recycling and/or the Sacramento Water Agency Lifeline Rate Assistance Programs, you will automatically be enrolled in the Sewer Lifeline Rate Assistance Program.

Only one rebate per household!

To qualify for the program, you must be enrolled in SMUD's EAPR or PG&E's CARE Program and will be required to provide proof of enrollment by submitting of a copy of your electric bill showing the EAPR or CARE rate.

You must provide re-verification documentation of current enrollment in the SMUD EAPR or PG&E CARE upon request for continued participation in the Sacramento County program.

You must notify Sacramento County if you no longer qualify for the EAPR or CARE program.

Sacramento County may, at its discretion, suspend or discontinue the program at any time. Please fill out the application, check all the boxes that apply, make sure to sign it, and return it to us at the address listed above, by fax, or by e-mail.

Remember to attach a copy of your Sacramento County refuse and/or water bill, as well as a copy of your SMUD bill showing enrollment in their EAPR program or your PG&E bill showing enrollment in their CARE program.